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Inspire the Next

Hitachi ID Bravura Pass simplifies password management to easily control credentials on-premises and in the cloud while reducing IT support costs and improving login security.

DATA SHEET

Hitachi ID Bravura Pass

With login and password problems continuing to represent 30% of the call volume to a typical help desk, organizations need a way to help users help themselves. Legacy password reset systems are breaking down because of drive encryption with pre-boot passwords, a mobile workforce with locally cached passwords on their laptops, and poor user enrollment rates.

Hitachi ID Bravura Pass simplifies password management across multiple systems and applications while reducing IT support costs and improving login security. This password management solution includes password synchronization, self-service password and PIN reset, strong authentication, federated access, enrollment of security questions and biometrics, and self-service unlock of encrypted drives.

Synchronize Passwords

Hitachi ID Bravura Pass helps you cut down on password problems by synchronizing passwords, including tokens, smart cards, security questions, certificates, and biometrics across systems and applications. Our simplified password synchronization is triggered either by a password change on systems such as Active Directory or by inviting users to a friendly web portal that explains password composition rules. When users have fewer passwords to manage, they experience fewer login problems and call the help desk less often. Bravura Pass also allows organizations to strengthen password complexity rules and change frequency.

The Hitachi ID Bravura Security Fabric has the technological and architectural building blocks with decades of proven reliability to manage and protect your entire digital identity and access infrastructure from malicious attackers. It encompasses all of the Hitachi ID Bravura solutions including Identity, Privilege, Pass, and Group with the Hitachi ID Bravura Discover threat detection and response (TDR) layer together in a singular, powerful platform.

Protect With Strong Authentication and Federated Single Sign-On

Hitachi ID Bravura Pass can replace the login screen for applications that support SAML federation, including most SaaS services. It includes an application launchpad, so that users can sign in to Hitachi ID Bravura Pass in the morning and easily launch logins to Office 365, Google Apps, Salesforce, and more by clicking application icons.

Users always sign in to Hitachi ID Bravura Pass with two or more credentials. The platform includes its own two-factor smartphone app and can integrate with existing systems, such as Duo Security or RSA SecurID. By using these mechanisms, both federated SSO and self-service credential updates are protected by strong authentication.

Reduce Help Desk Calls

Hitachi ID Bravura Pass can streamline IT support calls by authenticating both the help desk analyst and the caller before enabling password or PIN reset. The support technician does not require administrative rights and tickets can be automatically created, updated, or closed.

Users who forget their password or PIN, or who trigger an intruder lockout, have several self-service options to resolve their own login problem by accessing Bravura Pass at the PC login screen, via the smartphone app, or with a self-service phone call. This further reduces help desk call volume (by 85%). PIN resets are also available for tokens and smart cards.

Users who forget their pre-boot password can manage the unlock process (without calling the help desk) with Hitachi ID Bravura Pass, using either a smartphone app or call to an IVR system.

Hitachi ID leverages decades of experience to deliver the industry's only single platform Identity, Privileged Access, and Password Management solution, resulting in rock-solid reliability, performance and scalability.

Minimum Requirements: Intel Xeon or similar CPU. Multi-core CPU, Dual core. 16GB RAM – 32GB or more per server, 600GB HD storage in an enterprise RAID configuration, and one Gbit Ethernet NIC.

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